

## Volunteer Role - Added Value Team

**Title Position:** Shop Assistant and Added Value Team

**Purpose of role:** To collect, store, sort, price and present donated items of clothing, household goods and jewellery.

### Sample Activities:

1. Opening bags and boxes of goodies donated for the charity
2. Be aware of the sorting code and pricing guidelines
3. Remove for recycling any items stained, ripped, well-worn and store in recycling section
4. Hang up priced clothes in shop on appropriate hangers
5. Dress mannequins and change displays on a regular basis
6. Ensure the clothing items are displayed in appropriate age and gender sections and rotate according to time code
7. All electrical goods stored for PAT checking

### Timeframe:

We are glad to be able to offer a choice once a week for 3 - 7 hours  
**Or** once per month on a rota basis with other teams

### Who you report to:

Work done will be under the planning and coordination of the Director of Crossfire Trust, who will agree the menu, budget and introduce any additional volunteer helpers at Darkley House.

### Desirable attributes:

- We look for someone who can work for the benefit of others
- Can identify quality items and price accordingly
- Someone who has a flair for colour and design and can present clothes on appropriate models and displays.
- Ability to work with others and as part of a team

### Important qualities:

- Ability to keep the work private as customers' needs will be expressed
- Ability to hear the need but not judge the reason why
- Willingness to go on training as necessary
- Financial trustworthiness
- Willingness to be Access NI checked

### What you would get at your time at Darkley:

- A growth in your personal experience
- Opportunity to give back to society
- Make new friends and meet others from different cultural backgrounds
- 'Thank you' days and evenings where we celebrate volunteering together

From time to time we receive funding for volunteer expenses. These will be distributed when possible according to hours worked and distance travelled.

**Further Information:** ☎ Crossfire Trust on 028 3753 1636 📧 [admin@crossfiretrust.net](mailto:admin@crossfiretrust.net)  
Get even more familiar with our work through our web site at [www.crossfiretrust.net](http://www.crossfiretrust.net)